

**Wilson's Grove Community Association, Inc.**

**Swimming Pool Rules & Policies (2024 Revision)**

**Participants Swim at their Own Risk & Responsibility**

The following rules have been established for the benefit of all users of the Swimming Pool to assure the safe operation of the pool facilities and to provide enjoyable recreation for all. Patrons are requested to cooperate in observing these rules. The Pool Management company employees (e.g., the Pool Manager and the Lifeguards) and members of the Wilson's Grove Homeowners Association Board of Directors (with support from the Wilson's Grove Pool Committee) have authority to enforce all pool rules. Patrons found to be in violation of these rules may be subject to the revocation of their use of pool area privileges.

The Pool Management company, the Wilson's Grove HoA Board of Directors (with support from the Wilson's Grove Pool Committee), and/or Association Contractors reserve the right to refuse admittance into any Wilson's Grove HoA recreational facility when the capacity of the area has been reached or when otherwise deemed necessary for the health, welfare, and/or safety of its patrons.

**General Rules/Admission Policies**

1. The use of the pool area is for Wilson's Grove Residents only. Guests must be accompanied by a responsible adult resident at all times. A maximum of four (4) guests, when permitted, are allowed per household, and must be accompanied by an adult 18 years or older at all times while in the pool area.
2. Pool hours are determined prior to each swim session by contract with the Pool Management Company. Pool Hours will be posted in the pool deck area. The last 10 minutes of each two-hour time period, as signaled by lifeguard whistle, per the Pool Management company, will be an all-clear to allow for completion of pool maintenance tasks..

**Hours when Anne Arundel County Public School is in Session (prior to Summer break)**

Monday, Tuesday, Wednesday, & Thursday - 5:00 PM - 8:00 PM

Friday - 5:00 PM - 9:00 PM

Saturday - 11:00 AM - 9:00 PM

Sunday - 11:00 AM - 8:00 PM

\*All Holidays 11:00 AM to 8:00 PM

Regular Operating Hours

Monday, Tuesday - 12:00 PM - 8:00 PM

Wednesday, Thursday - 10:00 AM - 8:00 PM

Friday - 12:00 PM - 9:00 PM

Saturday - 11:00 AM - 9:00 PM

Sunday - 11:00 AM - 8:00 PM

\*All Holidays 11:00 AM to 8:00 PM

Hours when Anne Arundel County Public School is in Session (after Summer break)

Monday, Tuesday, Wednesday, & Thursday - 5:00 PM - 8:00 PM

Friday - 5:00 PM - 9:00 PM

Saturday - 11:00 AM - 9:00 PM

Sunday - 11:00 AM - 8:00 PM

\*All Holidays 11:00 AM to 8:00 PM

3. The pool may be closed at any time due to mechanical breakdown, chemical imbalance, and/or other operational difficulties, at the discretion of the Pool Manager or on-duty Lifeguard. The Pool Management company will make an effort, as practical, to share pool operating status with the WG HoA Board and/or WG Pool Committee to share with the community via applicable media (e.g., TownSq, Cell Badge, and/or Facebook).

4. No one will be allowed in the swimming area unless the lifeguard is on duty. Entering upon the pool premises when it is not open may result in prosecution for trespassing, and pool use privileges may be suspended.

5. Neither the Wilson's Grove Community Association Inc., Brookfield Homes, Community Management Corporation nor Associa assumes liability for injuries or damages. Due to the strenuous nature of some pool activities, participants are advised to consult a physician prior to conducting such activities. Pool-related activities present certain inherent risks and hazards

which participants assume. Pool management company staff have discretion on safety-related issues.

6. All assessments must be current for access to the pool area to be allowed. Pool access is coordinated via Cell Badge; any household delinquent in assessments is flagged in Cell Badge for the Pool Management company to not allow entry. The Pool Management company does not have access to assessment data. If there is a discrepancy or a dispute, homeowners must directly contact the WG HoA Board and Community Association Corporation/Associa. Any verbal or physical threats to other patrons or lifeguards, fighting, belligerence, and/or refusal to follow lifeguard directions will result in offenders being asked to leave the pool immediately (and police will be called). The Wilson's Grove HoA Board considers such offenses to be zero-tolerance, and as such, the Wilson's Grove HoA Board will then issue a letter to the resident/patron banning the household from use of the pool for the rest of the season. Should any banned patron attempt to enter the gated pool area, it will be treated as trespassing, and police will be called.

7. Children under thirteen (13) years old entering the pool complex must be accompanied and cared for by a responsible adult clothed in appropriate swim attire. Children under six (6) years old must be accompanied by a responsible adult while in the water.

8. Only children under six (6) years old may use the wading pool. Each child must be supervised at the wading pool by a responsible adult. Children must be supervised by a responsible adult at all times.

9. Food may be consumed only at tables located at least ten (10) feet from the poolside. All refuse and waste papers must be deposited in designated receptacles. Please recycle where possible. Food or drink is NOT permitted in shower/rest rooms. Should any food material accidentally enter the water, the Pool Management company will assess and determine appropriate corrective actions (which could potentially include temporary pool closure).

10. No grills, or gas or electric cooking devices may be brought onto the main paved pool deck area.

11. Glass containers and illegal drugs are not permitted in the pool area. No animals are allowed in the pool. Only registered service and/or emotional support animals are permitted on the pool deck..

13. Neither the Wilson's Grove Community Association Inc., Brookfield Homes, Community Management Corporation, nor Associa is responsible for personal property or valuables at any time.

14. For serious safety or health concerns (which could include, but not be limited to, verbal or physical threats to other patrons or lifeguards, fighting, belligerence, visible intoxication, refusal

to follow lifeguard directions, vandalism, and/or any sort of sexual harassment towards any patron or lifeguard), offenders will be asked to leave the pool immediately (and police will be called). The Wilson's Grove HoA Board considers such offenses to be zero-tolerance, and as such, the Wilson's Grove HoA Board will then issue a letter to the resident/patron banning the household from use of the pool for the rest of the season. Should any banned patron attempt to enter the gated pool area, it will be treated as trespassing, and police will be called.

15. No persons within the pool ground shall behave in such a manner as to jeopardize the safety and health of themselves or others. Such behavior, including abusive or profane language and excessive public displays of affection, shall be grounds for disciplinary action. Pool management staff have discretion on safety-related issues.

16. Loitering will not be permitted on the pool grounds or within any of its facilities.

17. Any injury occurring in the pool area must be reported to the lifeguards on duty immediately. Call 9-1-1 in case of emergencies.

18. For safety reasons, only employees of the pool company, WG Board Members (including members of the Pool Committee, management, and contractors) are the only persons allowed in the guard room, filter room, mechanical room, and/or storage room.

19. Headphones are recommended when listening to musical or entertainment devices; loud music or other noises that disturb other guests is prohibited.

20. The use of cameras, video cameras or any device containing camera equipment of any kind is prohibited in all bathrooms and changing facilities.

21. Smoking is not permitted anywhere in the pool facilities.

22. Gum chewing is not permitted anywhere in the pool complex for health and safety reasons.

23. Only HoA-provided lounge chairs and tables are allowed on the pool deck. All furniture must be located at least six (6) feet from the edge of the pool.

24. Pool furniture is available on a first come, first serve basis; and cannot be reserved. Tables, chairs, and umbrellas must only be used in the manner intended by the manufacturer

25. By contract, the Pool Management company utilizes the last 15 minutes of each operating day for pool cleaning, and patrons will be notified to clear the pool area.

26. No jumping or climbing on any of the fences or retaining walls. Skateboards and bicycles should be stored and locked at the rack provided outside the fence.

27. During weather events involving lightning and/or thunder, the pool will be closed and the entire area must be cleared of patrons. Due to limited cover, patrons are encouraged to go home. Others must remain within the shelter of the bathhouse or their car. The pool will normally open thirty (30) minutes after the storm has passed (gauged by either last audible thunder or visible lightning). However, depending on the type and severity of the storm forecasted, the Pool Management company, in discussion with the WG HoA Board, reserves the right to remain closed for longer. The Pool Management company will make an effort, as practical, to share pool operating status with the Wilson's Grove HoA Board and/or WG Pool Committee to share with the community via applicable media (e.g., TownSq, Cell Badge, and/or Facebook).

28. Persons shall not congregate around the Lifeguards or engage them in unnecessary conversation while they are seated in the Lifeguard tower.

29. Only employees of the Pool Management company may sit upon the Lifeguard's towers.

30. The number of Persons admitted to the pool area at any time will be subject to the discretion of the Pool Manager or on-duty Lifeguard (current pool capacity can be viewed via Cell Badge). Per the contract with the Pool Management company, the Wilson's Grove pool is provided with two lifeguards during all hours that the pool is operational. One lifeguard must be in the stand watching the pool per 25 persons in the water.

- If more than 25 persons are in the water, both lifeguard stands need to be utilized.
- If more than 50 persons are in the water, the lifeguards will blow the whistle to sound for an all-clear and separate swimmers into groups to ensure a safe swimming environment.
- If conditions appear to be such that the number of persons in the water will require two lifeguards needed in the stands for an entire two-hour session, the standard 10-min all-clear may be called earlier so that the lifeguards can perform necessary pool maintenance tasks that cannot be completed while both lifeguards are occupied in the stands to watch the pool and/or take their mandatory breaks for lunch and/or dinner (at least 30 minutes per 5 hours, staggered, per lifeguard). Duties may also include cleaning bathrooms, cleaning skimmers, backwashing filters, testing/adjusting chemicals, and/or cleaning the pool (vacuuming/brushing). When both lifeguards are needed in the stands, lifeguards also cannot perform gate control, so during the all-clear time, duties may also consist of going around and checking people in who arrived while the gate was unable to be watched.

## **Rules for Swimmers**

1. NO DIVING.
2. Appropriate swimming suits or swimming trunks must be worn upon entry into the pool. Clothing such as cut-offs, gym shorts, and underwear is not appropriate swimwear. Swimwear should not have been worn for exercising immediately prior to pool use and must be colorfast and of a lightweight material suitable for swimwear, such as Lycra, Spandex, or nylon. Clean T-shirts may be worn for modesty or medical reasons.
3. Anyone who is incontinent or not toilet-trained who wishes to enter any pool must wear a clean diaper or disposable swim diaper covered by separate rubber/vinyl pants, all of which must fit snugly around the legs and waist. If the diaper becomes soiled, this person must leave the pool immediately, and may not return until he/she has taken or been given a soap shower and has been recovered by a new diaper with clean rubber/vinyl pants.
4. All patrons must take a cleansing soap shower before entering the water. Sun bathers should shower before each entrance into the water in order to rinse off perspiration, lotions, sunscreens, etc.
5. Any person entering the water must not be experiencing any skin disease, sore or inflamed eyes, cold, nasal or ear discharge, or be wearing any kind of bandage or Band-Aid.
6. Any person entering the water must be free of exposed sub-skin tissues, open blisters, cuts, etc., as these are likely to become infected.
7. All pool patrons must be diarrhea-free prior to entering the water.
8. Patrons must not engage in improper conduct which would potentially cause undue disturbances in or about the pool area or any acts which would endanger any patron, such as running, boisterous or rough play, pushing, acrobatics, dunking, wrestling, splashing, yelling, diving or jumping haphazardly, snapping of towels, etc.) The WG HoA Board and WG Pool Committee defer to the expertise and judgment of the Pool Management company for individual situations.
9. Patrons must not spit, spout water, blow noses, or urinate in the pool.
10. No patron will engage in prolonged underwater swimming for distance.
11. Only demonstrated strong swimmers (per discretion of the Pool Management company), or swimmers who have passed a swim test (administered by the Pool Management company), may enter the deep end. All others should remain in shallow water (chest deep or less) or be accompanied by a responsible adult swimmer.

12. For pool visibility reasons, patrons may not use inner tubes, inflated boards, and/or rafts. Small toys that do not impede visibility may be allowed at the discretion of the Pool Management company or the WG HoA Board.

13. Single groups shall not monopolize a particular area of the pool and thereby limit its use by or intimidate other patrons.

14. Only persons that have been certified by the American Red Cross to teach swimming may utilize the pool to provide swimming instruction. The pool area may not be used for any activity for private gain, without approval from the WG HoA Board.

15. Wearing eyeglasses in the pool is discouraged unless absolutely necessary. If eyeglasses are worn, non-breakable lenses and frames must be utilized.

16. Only Coast Guard approved and labeled personal flotation devices, such as vests designed to provide vertical support, may be worn. Each individual wearing a personal flotation device must be accompanied in the pool by a responsible adult within arm's reach.

The Pool Management company is responsible for the strict enforcement of the rules and ensuring the facility is operated in a safe and peaceful manner for all to enjoy. The Pool Manager has the authorization to temporarily deprive any member or guest use of this facility and may use discretion in the enforcement of these and other rules and regulations, per the disciplinary action protocol presented below.

Lifeguards are on duty to enforce rules and regulations, respond to emergencies, and prevent as many problems as possible; however, the adults accompanying children hold ultimate responsibility for the safety of those children. There is no substitution for active and close adult supervision.

## **Disciplinary Action Protocol**

The Pool Management company, with support from the Wilson's Grove HoA Board and Pool Committee, generally follows a three-strike rule basis:

- Strike one is an audible warning given by the lifeguards, either via verbal warning or whistle tweet.
- Strike two is a written incident/disciplinary action report. Report is generated by lifeguards, then provided to the Pool Management company. The Pool Management company will provide a copy to the Wilson's Grove HoA Board, and the Wilson's Grove HoA Board will share with the pool patron/resident.
- Strike three is a 24-hour suspension from the pool documented via a written incident/disciplinary action report. Report is generated by lifeguards, then provided to the Pool Management company. The Pool Management company will provide a copy to the Wilson's Grove HoA Board, and the Wilson's Grove HoA Board will share with the pool patron/resident.

Caveats to the three-strike rule may include:

- For young children and minor infractions such as running, more than one audible warning may be given (the Pool Management company understands the difficulties associated with kids and running). The first warning would be given to the child via verbal and/or whistle tweet; subsequent warnings would be given to the parent.
- For observed repeat offenders of the same infractions (those having had multiple audible warnings), a written warning or 24-hour suspension may be issued immediately due to the repeated nature of the offenses. Depending on the nature of the infraction and/or the attitude of the person, a condition of the written warning may include “the next time you break a rule, you will be asked to leave for 24 hours.”
- For more serious rule infractions (which could include, but not be limited to, rowdiness and/or loud foul language), one verbal warning will be given, and then violators will be asked to leave the pool for 24 hours.
- For serious safety or health concerns (which could include, but not be limited to, verbal or physical threats to other patrons or lifeguards, fighting, belligerence, visible intoxication, refusal to follow lifeguard directions, vandalism, and/or any sort of sexual harassment towards any patron or lifeguard), offenders will be asked to leave the pool immediately (and police will be called). The Wilson's Grove HoA Board considers such offenses to be zero-tolerance, and as such, the Wilson's Grove HoA Board will then issue a letter to the resident/patron banning the household from use of the pool for the rest of the season. Should any banned patron attempt to enter the gated pool area, it will be treated as trespassing, and police will be called.



### **Bodily Fluid Exposure Control Protocol**

Upon observation or report of an incident involving bodily fluids, lifeguards are to immediately blow the whistle to call for an all-clear of the pool. They are then to call their direct supervisor with the Pool Management company for further assistance. As each situation is handled differently depending on the type of contamination, the volume, the consistency (solid vs. liquid), the location, etc., Pool Management company direction must be given to lifeguards in order to adequately assess and treat each case. Some cases require addition of chemicals, some require dilution, some require a full shock, etc., and most require a time period where entry into the water is not safe. The Pool Management company will make every effort, as practical, to share pool operating status with the Wilson's Grove HoA Board and/or WG Pool Committee to share with the community via applicable media (e.g., TownSq, Cell Badge, and/or Facebook).